

So, which award is for me?

Level 1  
**Process Operations**

Level 2  
**Process Operations**  
**Plant Operations**  
**Weighbridge Operations**

Level 3  
**Process Operations**

## Is there any training?

- **The need for any training is determined following the detailed pre-assessment planning. We don't believe in 'training for training's sake'.**
- **Where possible we use the organisation's existing training resources.**
- **Where a programme identifies the valid use of additional suitable materials we broaden our approach accordingly.**
- **We provide Skills for Life assessment, and learning for candidates who may have numeracy or literacy issues.**

“**SERAC took care of everything and minimised the impact on our operations. Our employees really benefited from the programme.**”

**Paul O'Malley**, Health & Safety Manager, Luton

### Is serac experienced?

Yes we certainly are!  
We have assessed candidates across a wide range of activities, including some of the UK's leading quarrying and extractive organisations such as Hanson & Bretts.

- **Sand and gravel**
- **Hard rock**
- **Premix**
- **Wharves**
- **Batching plants**
- **Asphalt**

### What's involved?

- The key to success for these awards is based on a review of the candidate coupled with forward planning.
- For a large group of employees, SERAC will undertake a 1-2 day review, and then match them against the awards.
- At the end of this process, we will have a clear plan for assessing the remaining items required for the NVQ.
- We will identify any learning needs from our planning and develop short teaching sessions to fill this gap prior to assessment.
- We minimise the impact on your operations.
- Part of our objective is to ensure that the understanding and use of the organisation's existing safety and operational procedures are reinforced as part of the assessment programme.

### How long does it take?

- Assessment of Level 1 and 2 NVQs take between 2-3 days per candidate.
- The assessment process, led by a fully-trained assessor, is based on observation of the candidates in their normal work roles.
- Our experienced assessors reassure candidates throughout the process, understanding fully the learning needs of these types of candidates. If required, we can also involve client employees in a project; typically this could include full teaching and assessment to gain their own assessor's qualifications, enabling them to assess future candidates.

### But is it worth it?

- Feedback from successful clients shows there is huge value in providing these awards. Often this is the first time candidates have received any qualification – a real benefit to employee motivation and long-term commitment.
- Costs may be far less than you imagine. Very often we can access funding for candidates, bringing your costs to a minimum level.